

We hope this finds you and your loved ones well. We have missed you and your smile during the pandemic and look forward to seeing you again before too long.

Our commitment to your dental health and overall safety has always been and will continue to be a top priority. Our office follows regulations and guidelines from the Centers for Disease Control (CDC), Occupational Safety and Health Administration (OSHA), the American Dental Society (ADA) and the Massachusetts Dental Society (MDS) . We have been busy insuring compliance with recent recommendations and changes and will need your cooperation to implement them fully.

Below you will find changes and additions to our usual protocol to keep our patients and staff safe and comfortable. Please familiarize yourself with these changes before your next visit. Feel free to call the office if you have any questions.

- ❖ You will need to answer a series of COVID19 screening questions, both when your appointment is confirmed 24 hours prior and again when you arrive for your appointment. If you have any symptoms of illness, your appointment will be rescheduled.
- ❖ To insure proper social distancing when you arrive, please stay in your car until you are invited into the office for screening. Please wear your mask, if you do not have one, we will give you one.
- ❖ A staff member will dispense hand sanitizer for you, take your temperature, check your oxygen level and confirm the COVID19 screening questions again. You will then be escorted directly to the treatment room. Please leave your mask on until treatment begins. You will be given a mouth rinse to swish prior to treatment.
- ❖ Generally, there will only be two patients in the building at one time, and we ask that unless absolutely necessary, no one accompany you to your appointment. No visitors will be allowed in the treatment area.
- ❖ You will notice all staff have masks and possibly face shields on at all times— be assured we are smiling underneath and are happy to see you!
- ❖ We will be managing appointments in this manner until the end of the COVID crisis and the CDC relaxes their recommendations. This is a cumbersome and costly process, but results are positive, as no known dental clusters of illness have been reported worldwide.

As always, we value your confidence in us and we appreciate your patience and cooperation as we wait to determine when we can begin scheduling your dental care again.

